**Transcript: Improving the Amazon experience from the inside with Brittany Spain**

<https://www.youtube.com/watch?v=3ME3RsF94xY>

**[00:00:04.00] – Brittany**

My name is Brittany Spain.

I work as a Control Systems Tech at an Amazon fulfillment site.

**[00:00:09.00] – Brittany**

One thing I love about my job is it’s never the same thing.

**[00:00:12.00] – Brittany**

I have days where I’m on my tools, I’m out on the floor and I have days where I’m behind my computer and have five screens going.

**[00:00:19.00] – Brittany**

I have days where I’m engaging with multiple people on multiple levels, management to associates, and I have days where it’s just me.

**[00:00:27.00] - Brittany**

It has no room for complacency.

And that’s incredible in my career, honestly.

**[00:00:32.00]**

[Music]

**[00:00:37.00] – Brittany**

I come from the chemical industry where you really had to fight and prove your worth.

And it was just a man’s world, from what I’ve been told over and over for the past 15 years.

And here at Amazon, it has not been anything like that, everywhere you look, they’ve gone out and recruited the best of the best.

**[00:00:52.00] – Brittany**

It didn’t matter about gender or sexuality or anything like that.

It was just looking for the right minds, for the right job.

And it’s been rewarding. It’s been wonderful.

**[00:01:00.00] – Brittany**

There’s been no having to push against the wall or prove who you are or what you’re about.

They just knew that who they picked was right for the role.

**[00:01:08.00] – Brittany**

So my impact with Reliability, Maintenance, and Engineering for Amazon has been the heartbeat.

**[00:01:14.00] – Brittany**

We are what keeps everything alive. We’re what keeps everything going.

You’re with robotic systems that are just now being built.

You’re in the thick of it at all times. And it’s just incredible.

**[00:01:24.00] – Brittany**

The knowledge, the travel, the people you’re surrounded with.

Every day I go in and I’m excited to be there.

Every day that I leave, I’ve learned something new and it’s just a part of who I was when I was younger and who I am now.

**[00:01:35.00] – Brittany**

I couldn’t have found a better role.