[Mahsa]

0:00

As a woman, I feel very supported in Amazon. I can learn and grow in my role.

0:08

Originally, I joined Amazon because of the scale of the company, but what it's keep me going, it's the support I'm receiving from the team. Every day I can learn something new.

0:18

My name is Mahsa. I'm RME maintenance planner and we are in Amazon Robotics Center.

0:27

Amazon is encouraging a lot of women to come to the RME, and they are providing a lot of support for that through the mentorship program or different training.

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Being part of Women in Leadership training, it was very useful to connect to the other female in the industry and especially Amazon, and I was able to know if there is any issue where I can seek some help.

0:54

The leadership principle in Amazon, it's what I follow. It's what I value as well in my life.

1:01

In Amazon, I'm able to have my work life balance. If I need to take my daughter to an appointment for that day, I work from home. They are very supportive.

1:12

There is a national planning team in Australia supporting everyone in the team. So, if anyone on leave, they are able to proxy each other and helping with their day-to-day job, and when I come back to work, it's not a massive workload left for me.

1:29

It is an important role. RME planner organized and schedule different activities for the RME team.

1:36

So if there is any breakdown and we don't have the right resources and right parts, it can be creating issue for the operation team and it will affect our customer.

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The computerized maintenance management system we have in Amazon is called APM. We are looking at the data especially to see how long it will we take for that equipment to fix.

2:02

It does help a lot because sometimes if we don't have that history, it will make it very hard to predict.

2:09

If there is any question I can find with the different team in other side of the globe, they are happy to share their knowledge with me.

2:17

That knowledge sharing, it's very easy to access.

2:21

Be curious about the new learning. In my role is very critical, and know how to do the deep dive about different problems and also problem solving.

2:31

It's a great place to work. My favorite thing is the team, the support. It's amazing.