**Amazon Student Programs: Software Development Engineer Video Transcript**

<https://www.youtube.com/watch?v=ckOEal64EXM>

[Why Amazon]

**[00:00:01.00] Speaker 1, Kevin**

I decided to join Amazon because back in college I was really interested in both computer science and business, and I want to be at a company that let me leverage both of those interesting talents.

**[00:00:20.00] Speaker 2, Divya**

So, I joined Amazon as an intern, and at that time I got to work on a software which interacted with hundreds and thousands of network devices. In fact the work that I did as an intern was huge, so it was very natural for me the decision to join Amazon.

**[00:00:35.00] Speaker 3, Josh**

So, a day for me typically is focused on writing code. I try to get at least four hours of coding in every day. A couple other tasks that might come up would be helping out with operational issues with the website. So, if I have a site that has a problem or a bug, oftentimes I'll be pulled off to fix something related to a bad customer experience. And so my typical day is really centered around driving great customer experiences with code.

[Problem Solving]

**[00:01:00.00] Speaker 1, Kevin**

I discovered a problem with our system. It was running super slow, so there's a great tool that we use called Profiler which kinda shows you bit by bit what’s taking up all the time. So I pretty much found the issue, diagnosed the root cause, and then after that consulted with some senior engineers, and we figured out how exactly to fix the issue, and we actually optimized the service by like 25 percent.

Sprints

**[00:1:23.00] Speaker 3, Josh**

A sprint is really taking a certain feature from inception to completion, and we try to do that in two-week increments so that we can deliver that right away to customers.

**[00:1:30.00] Speaker 1, Kevin**

Here at Amazon, we work on such big problems of such a large scale and complexity that there's no way you can know everything. It's actually always ask questions whenever you're stuck anywhere. It definitely helps to expedite the process if you're also being curious and trying to learn as much as possible.

**[00:1:46.00] Speaker 2, Divya**

At Amazon we have a set of Leadership Principles which help us guide to make decisions and to move to achieve our goals together as a company.

Every single line of code that we write, every decision that we make, every software that we build, even every single dollar that we spent is guided by these Leadership Principles.

[Leadership Principles]

**[00:2:05:00] Speaker 3, Josh**

I think one of the things that I like best about my team is they're kind of like a second family. And I think it's really important to bring your whole self, your authentic self to work every day. And feeling like you have the freedom and ability to be authentic about yourself and what you're feeling and how you how you are as a person, that's a great thing.

**[00:2:23:00] Speaker 1, Kevin**

I really enjoy working with my team. They're a group of smart people. I'm incredibly lucky to have such intelligent people within reach.

**[00:2:31:00] Speaker 2, Divya**

The most important lesson that I have learned here is to have a growth mindset. It is to be able to learn and grow. I feel if one masters that art, there is no limit to how successful you can be, not just in Amazon but in life in general.

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