**Transcript: Improving the Amazon experience from the inside with Mara Dedman**

<https://www.youtube.com/watch?v=kAc76oZjgns>

**[00:00:02.00] – Mara**

My name is Mara Dedman and I am an Amazon Robotics Tech for Reliability, Maintenance & Engineering.

**[00:00:08.00] – Mara**

For someone like me, it's a dream come true.

As a mechanic, I get to take stuff apart, fix stuff, and help deliver on our promise to not just the customers, but to our employees as well.

**[00:00:18.00] – Mara**

Without us, the equipment wouldn't run.

**[00:00:22.00] – Mara**

It would make everybody's job harder, and therefore we would not be able to deliver.

**[00:00:24.00]**

[Music]

**[00:00:29.00] – Mara**

Positions that I've had with other companies before in the past, I wasn't necessarily valued for the skills that I had or the person that I was.

I was just a number to them.

**[00:00:40.00] – Mara**

And being able to be here and feel like I'm part of a team, feel like I'm part of a bigger picture, and to be valued for who and what I am has been a dream come true.